



IR51

ALARMS

IR51

Effective Date: 01 January 1996
Last Reviewed/Revised Date: 18 June 2025*

Contents

POLICY..... 1

REASON FOR POLICY 1

RELATED POLICIES..... 1

PROCEDURES..... 1

 Fire Alarms 1

 Building Security Alarms 2

 [REDACTED]..... 2

 False Alarms 3

POLICY

1. The Chief Constable shall provide Procedures, pursuant to this Policy, for responding to different types of alarms.

REASON FOR POLICY

2. To seek to ensure public safety and prevent crime.

RELATED POLICIES

- IR10 – Emergency Vehicle Operation
- IR62 – Hazardous Incident

PROCEDURES

Fire Alarms

3. Members shall attend fire alarms at the request of Delta Fire & Emergency Services, and in the event that members arrive on scene first, they shall provide the Dispatch Centre an assessment of the situation (e.g., alarm status, smoke or fire present).



Building Security Alarms

4. Members are to respond to calls for service arising from building security alarms, including but not limited to residential homes, commercial businesses, schools, and public buildings.
5. If an alarm continues to go off after a member has attended and reported it as secure, the Patrol Staff Sergeant shall determine whether a member is to attend again.

[REDACTED]

■ [REDACTED]

■ [REDACTED]

■ [REDACTED]

■ [REDACTED]

■ [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

■ [REDACTED]
[REDACTED]
[REDACTED]

■ [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]
[REDACTED]
[REDACTED]

■ [REDACTED]
[REDACTED]

■ [REDACTED]
[REDACTED]
[REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]
[REDACTED]

■ [REDACTED]
[REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]
[REDACTED]



- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]

11. If advised “false by phone,” a unit will:
- a) confirm by attendance while still exercising caution;
 - b) meet an employee of the business outside the premises as arranged by E-Comm; and
 - c) if confirmed false, report “confirmed false” over air.

False Alarms

12. In accordance with Delta Security Alarms System Bylaw No. 5827, ‘False Alarm’ means an alarm incident where there is no apparent or actual evidence that an unauthorized entry or unlawful act has been attempted or made, and includes but is not limited to:
- a) the activation of an alarm during its testing;
 - b) an alarm activated by mechanical failure, malfunction, or faulty equipment;
 - c) an alarm activated by user error;
 - d) an alarm actually or apparently activated by atmospheric conditions, excessive vibrations or power failure; or



- e) an alarm incident during which the Department is notified that it is not necessary to respond after one or more police officers have already been dispatched to the property.
13. If the attending member determines an alarm incident to be false, they shall:
- a) attempt to identify the cause of the false alarm;
 - b) attempt to assist the property owner in resolving the problem, if appropriate; and
 - c) document the details in the alarm incident log.
14. If a person wishes to dispute that an alarm was false:
- a) the member may direct them to submit written reasons to the Manager i/c Department Support Services, who shall assess whether the invoice was issued as a result of a documented false alarm or an administrative error, and inform the person of their decision;
 - b) if the person is not satisfied with the assessment, the Inspector i/c Patrol Services shall review the investigation process and the written reasons of the person and make a final determination as to whether the alarm was false; and
 - c) the determination of the Manager i/c Department Support Services and the Inspector i/c Patrol Services, if made, shall be documented and if determined not to have been false, the incident shall be removed from the incident log.
15. If a residential or commercial premise has had three or more false alarms in any calendar year, the Department's Finance Manager shall invoice the owner of the property in accordance with the fee structure in Schedule A of Bylaw No. 5827, to be paid and forwarded by the Finance Manager to the Corporation of Delta within 30 days.

*Revised Dates:
01 May 2008
22 February 2012
12 December 2016
16 April 2018
04 September 2020