



CS10

**UNBIASED POLICING &
VULNERABLE PERSONS**

CS10

Effective Date: 07 November 2023
Last Reviewed/Revised Date: 07 November 2023*

POLICY

1. The Chief Constable shall seek to ensure that Delta Police Department employees (including volunteers), and who are also expected to, deliver services in a manner that:
 - a) considers the diverse traits, backgrounds, experiences, statuses, abilities, and needs of the public that the Department serves; and
 - b) is culturally safe, responsive, and trauma-informed.

BCPPS 6.1.1 (2)
2. The Chief Constable shall ensure members receive equity, diversity and inclusion training.
3. Employees shall treat persons with whom they interact in the course of carrying out their duties equitably and impartially, and shall not discriminate against any person, i.e., not treat a person unfairly or in a prejudicial manner, based on the following factors:
 - a) socioeconomic or employment status;
 - b) Indigenous identity;
 - c) race, colour, ancestry, or ethnicity;
 - d) sex;
 - e) sexual orientation;
 - f) gender identity and expression;
 - g) age;
 - h) mental or physical disabilities;
 - i) religion;

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- j) political beliefs; or
- k) family or marital status.

BCPPS 6.1.1 (1)
BC Human Rights Code

4. Members shall not, in a file or report, describe a person by referencing the factors listed in Section 3 above, unless the member is confident the information is accurate and it is relevant to the matter under investigation.
5. A supervisor identifying inaccurate or irrelevant Section 3 details when reviewing a file or report shall amend the file or report accordingly and notify the member.
6. Employees shall consider that the following vulnerable persons or groups may require specialized engagement and seek to provide equitable service delivery, i.e., ensure the person does not receive a lower quality of service:
 - a) youth;
 - b) older adults;
 - c) persons with a disability;
 - d) persons with communication barriers;
 - e) persons struggling with their mental health or substance use;
 - f) new immigrants;
 - g) racialized groups;
 - h) people with precarious legal statuses;
 - i) unhoused persons;
 - j) persons with diverse gender identity or expression; and
 - k) sexual orientation.

BCPPS 6.1.1 (8)



REASON FOR POLICY

7. To seek to ensure that employees provide policing services in accordance with the requirements of British Columbia *Provincial Policing Standards* 6.1.1 – Promoting Unbiased Policing.

RELATED POLICIES

DC10 – Complaints – Conduct, Service or Policy
DM20 – Policy Process
IC32 – Search of Persons
IM31 – Intimate Partner Violence
IM32 – Sexual Assault Investigations
IR30 – Mental Health & Crisis Response

PROCEDURES

All relevant aspects of Policy CS10 are addressed under the heading of ‘Policy’ above.

*Revised Dates:
N/A